

NEWSLETTER**October 26, 2022**

Update your contact information at <http://squawvalleymutualwater.com/contact-us>.
Please make sure emails from President@squawvalleymutualwater.com do not go to spam

Hello Squaw Valley Mutual Water Company (MWC) members.

Construction

The construction season has ended, and the construction company is wrapping up and will soon vacate their staging area in the Palisades parking lot. All main pipes and laterals were replaced on Sandy, Paiute, Washoe, and West Christy. The main pipe was replaced on Navajo, but there was not enough time to do the laterals. In the spring, work will resume on the Navajo laterals and slurry sealing West Christy and Navajo. We also had to replace a fire hydrant at the entry to West Christy that broke several weeks ago.

Next season we will replace the main pipe that goes from Navajo to the lower tank. The new pipe will not go along the route of the old pipe, but will go along Squaw Summit and Summer Place roads. These being private roads, Squaw Summit HOA and the Mutual had to finalize a permission agreement, which has been completed and submitted to the State.

Beyond this, any future work is uncertain. Due to steep material and labor costs, the actual cost of this year's work was much higher than budgeted in 2018. We will assess the state of the overall budget in the spring after bids for next year's work are received.

Other System Activity

We had both our tanks inspected, and while the overall condition was better than expected, there will be some repairs that must be done next summer to prolong the life of the tanks and become compliant with OSHA. We will also have to budget for some more extensive work in future years. The goal of all this is to prolong the life of the tanks as long as possible, and periodic maintenance is the key.

We also cut the dead trees around the upper tank to minimize the risk of them falling onto the tank during a severe storm.

Water Meter Readings

While we have ordered the hardware and software to upgrade our meter reading system, the items have not yet arrived. Until then, we apologize but we cannot read the meters and tell you your monthly water usage. We will communicate when we are "back on line".

Accounting Support

Our new accounting firm (Michael Dubrowski CPA) is fully up to speed on our operations. Together with our treasurer Richard Koffler, they have made significant progress modernizing and simplifying our accounting systems. You can reach Michael at manager@squawvalleymutualwater.com . You can reach everyone in our financial team at accounting@squawvalleymutualwater.com .

Delinquent Payments

Please keep our updated service shut off policy and procedure in mind.

(<http://squawvalleymutualwater.com/shut-off-policy-procedure/>)

We approved this revised policy in July to eliminate the large number of late payments we have experienced in the recent past, resulting in a lot of collections effort. Our last semiannual bill went out on Aug 8th to the addresses we had on file. You will get notices of delinquency at periodic intervals. Your water will be disconnected if we do not receive your payment, including late payment penalties, by January 5th. You will incur a late-payment fee of \$35 for every 30 days of delinquency. There is also a reconnection fee. The purpose of all this is to get our customers to pay us promptly, as you would any other utility service.

Emergency Service

Our website home page gives the phone number (442-888-5036) to be used for water emergencies. It will connect to a phone tree of all the OTS system operators. Please DO NOT use this number unless it is a true emergency. These response callouts can be very expensive. For non-emergency notifications, please use the email service@squawvalleymutualwater.com

Next Board Meeting is Nov 7th at 4PM

In person and via Google Meet at <https://meet.google.com/pby-wpyv-kwg>

Thanks

David Stepner