

NEWSLETTER**July 6, 2023**

Update your contact information at squawvalleymutualwater.com/contact-us
Please make sure emails from president@squawvalleymutualwater.com do not go to spam

Hello Squaw Valley Mutual Water Company members.

Meter reading and billing

Our meter-reading equipment was obsoleted in August of 2022, leaving us unable to read meters from September until December. We received the new equipment, so, we have meter readings from July - Aug 2022 and January through June 2023. Our semiannual billing this month will cover usage for the 12-month period July 2022-June 2023.

Leak Detection Flag

When SVMWC read the meters on June 30, there were 29 leak flags and members were notified. What does a leak flag mean? The meter reads water flow every 15 minutes. If any 15 min reading x4 is greater than 1 gal, the flag is raised. If any 15-minute read is 0, the flag is dropped.

The flag does not tell us anything about the amount of flow, only that it was over 1 gal per hour for the past 24 hours. A toilet running is a lot more than 1 gal per hour.

We will be repeating this notification every month

Real Time Water Usage

Our meters can accept a cellular transmitter that will report usage in real time to a cloud-based portal that users can access. We do not have the funds to finance this retrofit. We will be discussing options at the July 10 Board meeting.

Annual budget

We will finalize our budget for fiscal year 2023-24 at the July 10 Board meeting. As mentioned in the last newsletter, this will affect all components of your water bill: (i) water usage; (ii) infrastructure capital reserve; and (iii) USDA loan repayments. The current billing structure and rates are explained at squawvalleymutualwater.com/your-bill

Backflow

We have received 22 backflow certificates and 17 survey responses (from lots that don't have backflow devices) out of 280 lots. This is not good. We'll send a second reminder.

Eventually, we must follow California regulation by shutting off water service for lots that didn't respond.

2023 Construction

Construction will begin this month.

WATER SHUT-OFF POLICY & PROCEDURE

At its June 19th the Board reviewed a proposal to shorten the current 150-day grace period before shutting off service due to non-payment. California law and regulation allow a water company to shut off service 61 days after initial billing. This will be voted on at the July 10th Board meeting.

UPCOMING BOARD MEETINGS -

If you wish to participate and comment on any of these items, please attend our July 10th Board meeting (4PM, PSD conference room and Google Meet) when we will finalize the 2023-24 budget.

Information for these meetings can be found at squawvalleymutualwater.com/board-meetings.

Thanks

David Stepner, President

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Accounting Support

You can reach our accounting firm at manager@squawvalleymutualwater.com.
or everyone in our financial team at accounting@squawvalleymutualwater.com .

Emergency Service

Please use our emergency number (442-888-5036) only for true water emergencies.
For other notifications, please use the email service@squawvalleymutualwater.com