

Update your contact information at squawvalleymutualwater.com/contact-us
Please make sure emails from president@squawvalleymutualwater.com do not go to spam

Hello Squaw Valley Mutual Water Company members.

ANNUAL MEETING

Our annual meeting was held on Aug 30th, and we want to thank the members who attended in person or virtually. The Board presented a detailed overview of the company's finances, budget, new billing structure and operations. The presentation is here: svmwc.com/documents.

One question came up that perhaps others have been confused about. There is a \$20 fee for the Mutual postal-mailing paper bills, but there is no fee for paying by paper check. The emailed bills include an attached copy of the bill in PDF format, which when printed is identical to the paper bills if sent by postal mail. If a member does not want to use the on-line payment methods, all one needs to do is read the payment amount off the email attachment and send in a paper check.

The results of the election to the Board were: David Stepner and Richard Koffler re-elected, and Kevin Strange replaced Anne Thys, who we thank for serving for six years. We also want to thank the other residents who offered to run for Board positions. Much appreciated.

CONSTRUCTION

The final season of infrastructure construction began in July. The water main on Navajo has been replaced and new laterals are being installed. A new water main is being laid through the Squaw Summit development and will connect to the lower tank. The old water line that went "cross country" on the mountain slope will be abandoned.

WATER USAGE LEAK ALERT

There seems to be some confusion about the leak alert that the water meters provide. To review, we read the meters once per month on or about the 1st. If there has been water flowing continuously for the previous 24 hours, a "leak alert" flag will be set. There is NO indication of how much water has been flowing or for how much more than 24 hours - it could be a lot or very little. We have been notifying residents that there is an alert and they should check their irrigation system or toilets, the two most likely causes.

To prevent waste and high-water bills, and to protect from catastrophic outcomes caused by major leaks (especially if you are a second home owner) we recommend installing an automatic water shut-off device (e.g. leakdefense.com/products). It shuts off water if there is flow greater than a selectable amount for a selectable amount of time, and sends email alerts. The device is installed indoors, so does not monitor outdoor irrigation systems.

CELLULAR ENDPOINT PROGRAM

We will soon send information on your option to install a real-time water meter for a one-time cost of \$250. The meter reads water flow every 15 minutes and uploads the reading to a web portal four times per day, which you view and set up to receive leak alerts. If you opt to buy one, the company will cover the installation and monitoring fees.

BACKFLOW PROGRAM

The verification of backflow devices is not a company policy. It is mandated by State law, and we are inspected for compliance. And yes, there has been a lot of confusion as certificates have been sent to the OVPSD or to a no-longer-used email address, or just misplaced. For all that, we apologize. But even after all the irritating emails we still have 8 residences with known devices that have not reported, and 75 residences that have not notified us if a device exists or not. And yes, we are obligated to come out and check those residences that do not report, for which members will be charge. So please, get this done.

As we must do this program every year, we promise we will find a better way of reporting for next summer.

UPCOMING INFRASTRUCTURE PROJECTS

We will be having the upper tank inspected some time in the late fall. We also have an objective to create a ~20 year maintenance & repair plan, so we can properly anticipate expenses.

NEXT BOARD MEETING -

The next board meeting will be November 3rd at 1:30 PM.

Information for these meetings can be found at squawvalleymutualwater.com/board-meetings.

Thanks

David Stepner, President

=====

Accounting Support

You can reach our accounting firm at manager@squawvalleymutualwater.com.
or everyone in our financial team at accounting@squawvalleymutualwater.com .

Emergency Service

Please use our emergency number (442-888-5036) only for true water emergencies.
For other notifications, please use the email service@squawvalleymutualwater.com